

Waterfront & Solent Patient Participation Group Survey

Oct-13

Section 1

We are aware that getting an appointment to see a doctor at a time to suit you can be difficult. How do you think the following suggestions would help improve the situation?

	not at all	%	not much	%	a little	%	a lot	%	responses
GP Home visits in the mornings and evenings as well as the current times	144	17%	179	21%	279	33%	245	29%	847
Emergency appointments available all day at the surgery	26	3%	27	3%	184	20%	672	74%	909
Bookable 'call back' telephone appointments at specific times	46	5%	85	9%	274	29%	548	58%	953
Follow up appointment for ongoing diagnosis bookable in advance	22	3%	31	4%	143	18%	611	76%	807
Stop accepting new patients for up to 1 year	144	17%	170	20%	214	26%	308	37%	836

Section 2

Are you aware that your routine monitoring and checks are done by a specialist nursing team at the surgery?

	yes	%	no	%	n/a	%	responses
Hypertension (Blood Pressure)	452	51%	222	25%	221	25%	895
Heart Disease	340	38%	268	30%	280	32%	888
Asthma	372	43%	204	23%	294	34%	870
Repeat Prescriptions	561	62%	294	32%	56	6%	911
Travel Vaccinations	499	57%	196	22%	181	21%	876

Section 3

The future development of Hythe Hospital in a few years time could mean there may not be room for Solent Surgery on the current site. How do you think this would affect you?

- I would not be affected at all
- I would be affected but would be able to use the facilities at the Waterfront branch
- I prefer to use Solent Surgery and find the facilities at the Waterfront branch difficult to access
- I rely totally on Solent Surgery and would not be able to use the facilities at the Waterfront branch

Responses

583	63%
314	34%
25	3%
6	1%

Total 928